

**metalcolor** S.P.A.

Capitale Sociale € 2.103.387,97 int. vers.  
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**industria grafica metalli ed affini**

## QUALITY POLICY

Metalcolor S.p.A. within its strategic lines and with all company functions, implements a continuous improvement process aimed at achieving increasingly broad and motivated Customer Satisfaction.

In order to maintain the position achieved in its market area and to guarantee an increasingly high competitive capacity over time, the company makes the necessary resources available and undertakes to operate in accordance with the following strategic lines:

- develop continuous improvement of the Quality Management System in order to improve the efficiency and effectiveness of the Company in compliance with the reference standard UNI EN ISO 9001 and all mandatory requirements;
- increase the number of Customers by improving the quality of the product supplied;
- expand the type of products supplied within its market sector
- raising awareness and training of staff on the qualitative aspects inherent to the services provided and involvement in the improvement process
- process approach and risk-based thinking, through the planning of actions that address risks and opportunities to achieve expected results more efficiently.
- dissemination of the quality policy among customers, suppliers of products and services, representatives of local authorities, citizens and anyone who requests it

Collaboration and communication with the organizations in the production chain, together with a precise identification of responsibilities, are also considered essential elements to guarantee control over production and the development of optimization and innovation interventions in the most effective way.

In order to ensure correct application of the Quality Management System, adequate emphasis is given to staff training and training; the General Management, through periodic meetings, will monitor the pursuit of the Quality Objectives together with the company functions involved.

The General Management has delegated to the Manager of the Quality Assurance function the authority to verify that the document system prepared is adequate to the reference legislation, correctly implemented and updated, as well as to report on the progress of the Quality Management System.

Mesero, January 2023

General Manager

Luigi M. Fumagalli

